



November 12, 2021

Residents, Families and Staff,

We have been notified by CMS (Centers for Medicare and Medicaid Services) to immediately lift all indoor visitation restrictions. Per CMS, "visitation is now allowed at all times." COVID-19 outbreak status in our community at any given time will no longer impact indoor visitation.

Summary:

- We will continue to require visitors to screen in prior to their visit. IF a visitor is experiencing COVID-19 symptoms, or is positive for COVID-19 they will not be permitted to enter.
- Masks are to be worn by visitors at all times.
- We will no longer require you to call ahead to schedule visits.
- Visits may occur in a resident's apartment. For those in a shared apartment, visitors must maintain social distance from their loved one's neighbor, wear a mask and close the curtain that divides the space.
 - IF a resident is unvaccinated, their roommate who is vaccinated may not have visitors in their shared space while both residents are present. Visits in this scenario may be arranged in another setting within the community.
- We will no longer accompany you to your visit location, unless you need assistance finding an apartment. When you enter, please go straight to the apartment of the person you are visiting, and then exit the building immediately after your visit. It is important we limit unnecessary traffic within the community that could contribute to the spread of COVID-19.
- There is not a limit to how many people can visit, length of time, or frequency.
- Visitors must maintain social distancing with other residents and staff at all times.
- During times of outbreak in the community, you will be notified as you have been, however, this will not impact visitation.
- We will continue to adhere to our core principles of infection prevention as we work together to ensure residents receive visits per their choice at any given time.
- NOTE: Your keycards are currently still de-activated, but this will not limit your visits. We will work on getting these reactivated as soon as possible. Until then, the front desk staff will assist you.

Thank you in advance for your grace as we transition in this vital part of our operation. I am sure many questions will arise, and we encourage you to share them as you have them. As we have updates on this we will notify you. We are here to partner with you and welcome you into the community.

My best to you,

Heather Pilkinton, Administrator