



September 30th, 2020

Dear Residents and Families,

We unfortunately received notification today that a team member who had been working on Millcreek Drive and two residents have tested positive for COVID-19. We understand how difficult this is to hear. The team member has not experienced any symptoms and had no known interactions on any other neighborhoods. This team member will remain out of the community, per community policy. One resident resides on Millcreek Drive and the other on Mountain Chalet. These residents, as well as two residents who are considered exposed, have been moved to our isolation area and their families have been notified. We are in the process of completing contact tracing to identify any other residents and team members who may have had potential exposure.

Today, we will be completing rapid COVID-19 testing for all residents residing on Millcreek Drive and Mountain Chalet. We will continue to notify you of any positive test results. We will resume testing all residents and team members twice per week.

Because this is considered a new COVID-19 outbreak, The Center for Medicare and Medicaid Services (CMS) advises that visitation be prohibited, with an exception for compassionate care situations. Communal dining and group activities are restricted as well. We continue to try to be creative in meeting residents' psychosocial needs during this pandemic, but always appreciate your suggestions.

As always, we encourage you to continue to provide feedback so we can provide the best care and support possible to you and your loved ones during this challenging time.

Please continue to utilize Evergreen's update line at 913-477-8202. Let me know if you have any questions that I can help answer.

Thank you for your continued trust and partnership.

Jamie Paredes, Executive Director
913-477-8235