



9/29/2020

Dear Residents and Families of Evergreen Community of Johnson County,

We know that the past seven months have been extraordinarily challenging for you and your family and we cannot thank you enough for your support and understanding as we continue to navigate our way through the COVID-19 pandemic. The Centers for Medicare & Medicaid Services (CMS) and the Public Health Department released new guidelines for visitation. Soon, this will allow you to arrange long overdue face-to-face visits with your loved ones at the community.

We are taking this step very carefully and keeping existing infection control measures in place, which includes resident and team member screening and testing. Social distancing will continue to apply for visits with few exceptions.

Family members should contact their Quality of Life Coach to schedule an outdoor visit. So that all of our residents have the opportunity enjoy visits from family and friends, we will need to limit visits to one per resident until all residents have received a visit. Your Quality of Life Coach will notify you once all residents have received a visit.

We are all very excited about this development, but encourage you to keep in mind how quickly things can change in our current environment. If we receive confirmation of a new positive COVID-19 case, it may be necessary to adjust this visitation plan.

We are hopeful we will be considered COVID free this week, and therefore eligible to initiate visits. We have finished two complete rounds (weeks) of negative tests for residents and finishing testing for team members today.

We truly appreciate your continued partnership as we balance the desire to provide our residents with both quality of life and protection from the spread of COVID-19. As our community adjusts to the "new normal," we encourage you to continue sharing your suggestions and feedback.

Communal dining and small group activities where social distancing guidelines are followed will also be a possibility again with this change in guidance. Plans are being finalized and more information will be forthcoming once we are officially COVID free.

We will keep you posted this week as re-opening plans evolve and test results come back. Please reach out at if you have any questions or concerns.

Sincerely,

Jamie Paredes  
Executive Director  
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